

How to Reset your Swim Manager Password

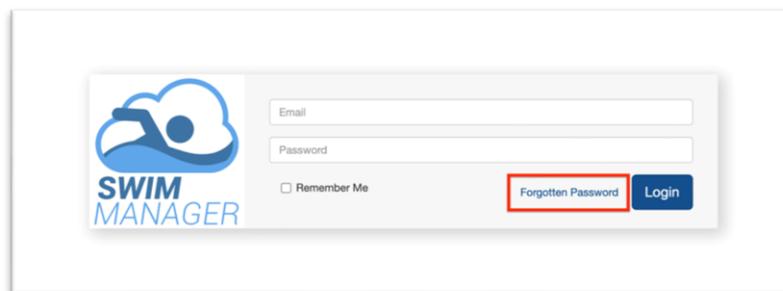
Go to the Swim Manager site for your club. This will normally be something like this:

<https://clubname.swimmanager.co.uk>

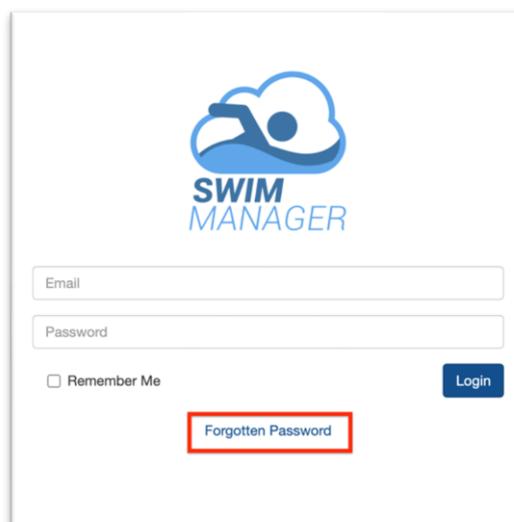
If you do not know the address for your Club, you can also reset your password using the following address (you will need to select your Club from the drop-down):

<https://app.swimmanager.co.uk>

At the login screen, there is a **Forgotten Password** link – highlighted below



On a mobile device, the screen might look like this:



Click the Forgotten Password link and you will see a screen similar to the one below



Request a new Password

Enter your email address and click the **Send Password Reset Link** button

You will be returned to the login screen, with a confirmation that your password reset has been emailed to you.

We have e-mailed your password reset link! ×

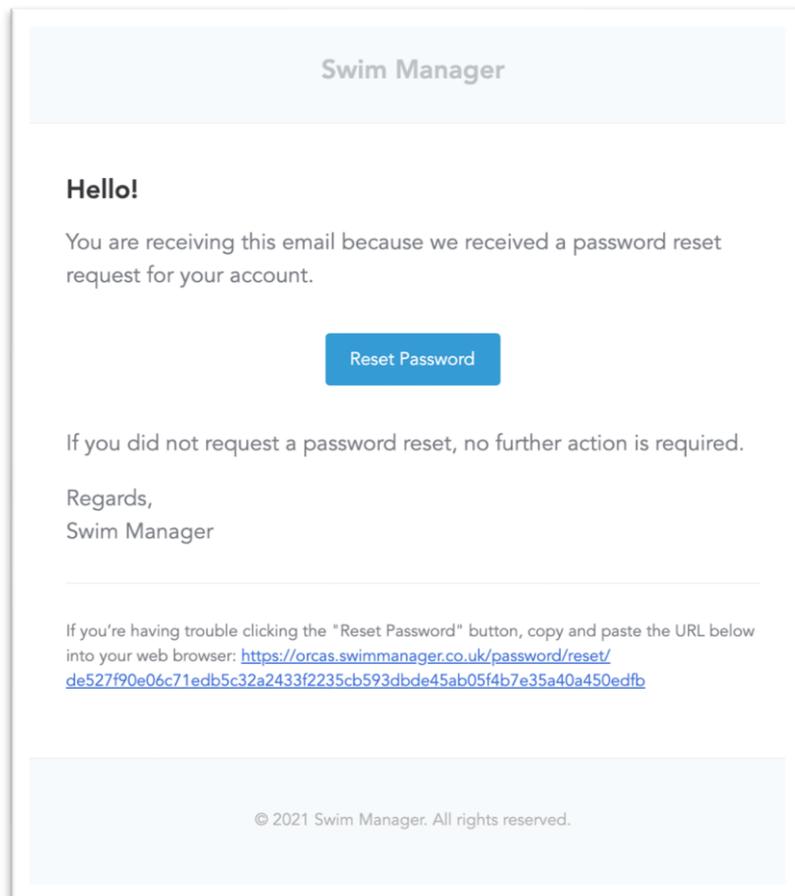


Email

Password

Remember Me [Forgotten Password](#)

Check your email – you should receive an email like the one below:



Click the button or the link in the email

The image shows a screenshot of a web form for password reset. On the left, there is a blue graphic of a hand holding a swimmer. The form consists of three input fields: "Email", "New Password", and "Confirm New Password". To the right of these fields is a blue button labeled "Reset Password".

Enter your email address and a new password and click the **Reset Password** button.

Your password is now reset and you can log in to Swim Manager

Note that the link in the email will only work for 24 hours. After that, you will need to follow the steps above to request a new link.